



Derwen

About the client

Derwen is a Television and Film Post Production facility house based in Cardiff providing project management, from shoot to full post-production, in-house or on location.

Derwen employs 19 full time staff, including editors, camera operators, technical support staff, and a broadcast engineering team.

They require head office and off site instant access to large media files, applications and emails.

Services we've provided

Derwen require fast and efficient internet with bandwidth that could cope with large file transfers of media files.

As an existing customer, Connect Cardiff was asked to upgrade them from a 10Mb link to a symmetrical 20Mb uncontended connection to their offices in Whitchurch, North Cardiff.

The service has been provided over high quality microwave wireless technology that can be upgraded to 80Mb, at any time, giving the customer a future-proof solution that is more economically viable than installing a fibre connection - and without losing high availability.

The connection is provided from our data

centre in Cardiff Bay via one of our Cardiff city centre PoP's (point of presence) due to their distance and line of sight. Our PoP network gives us greater coverage of the city offering fast fibre and wireless internet services for businesses at affordable prices.

Prior to the upgrade, the client researched other links including BT's VSDL. However, it would not provide them with the same level of fast upload and would still have been at a greater cost.

To ensure full resilience, Connect Cardiff provides Derwen with an ADSL as backup.

We also upgraded the backhaul from us to the first city-centre based PoP to guarantee a reliable, high performance connection.

"Thank you for organising the upgrade to our broadband connection. It's working really well and our upload/download speeds have doubled.

We were encouraged to sign up for the BT Superfast broadband trial, but I decided the upload speeds with ConnectCardiff were far superior, and our secondary line has been rock solid since we had that transferred over to you guys a couple of years ago...so why rock the boat!?"

R. Roberts, New Media Manager

About us

As a metro ethernet, Connect Cardiff provides its own fibre links from a carrier-grade, business only network originating in the heart of Wales' capital to ensure today's

bandwidth-hungry applications such as media files, video conferencing and VoIP are not compromised by data traffic.

Choosing your local network can be just good business sense. Our uncontended fibre optic network is closer to our customers providing lower latency than ISP's who rely on wholesale providers for their infrastructure.

From this infrastructure we also offer microwave "wireless" internet too from our Points of Presence in Cardiff and surrounding area.

Further afield, through Net Support UK we can provide business internet connections - from ADSL lines to high quality fibre optic connectivity.