

# High Speed Internet

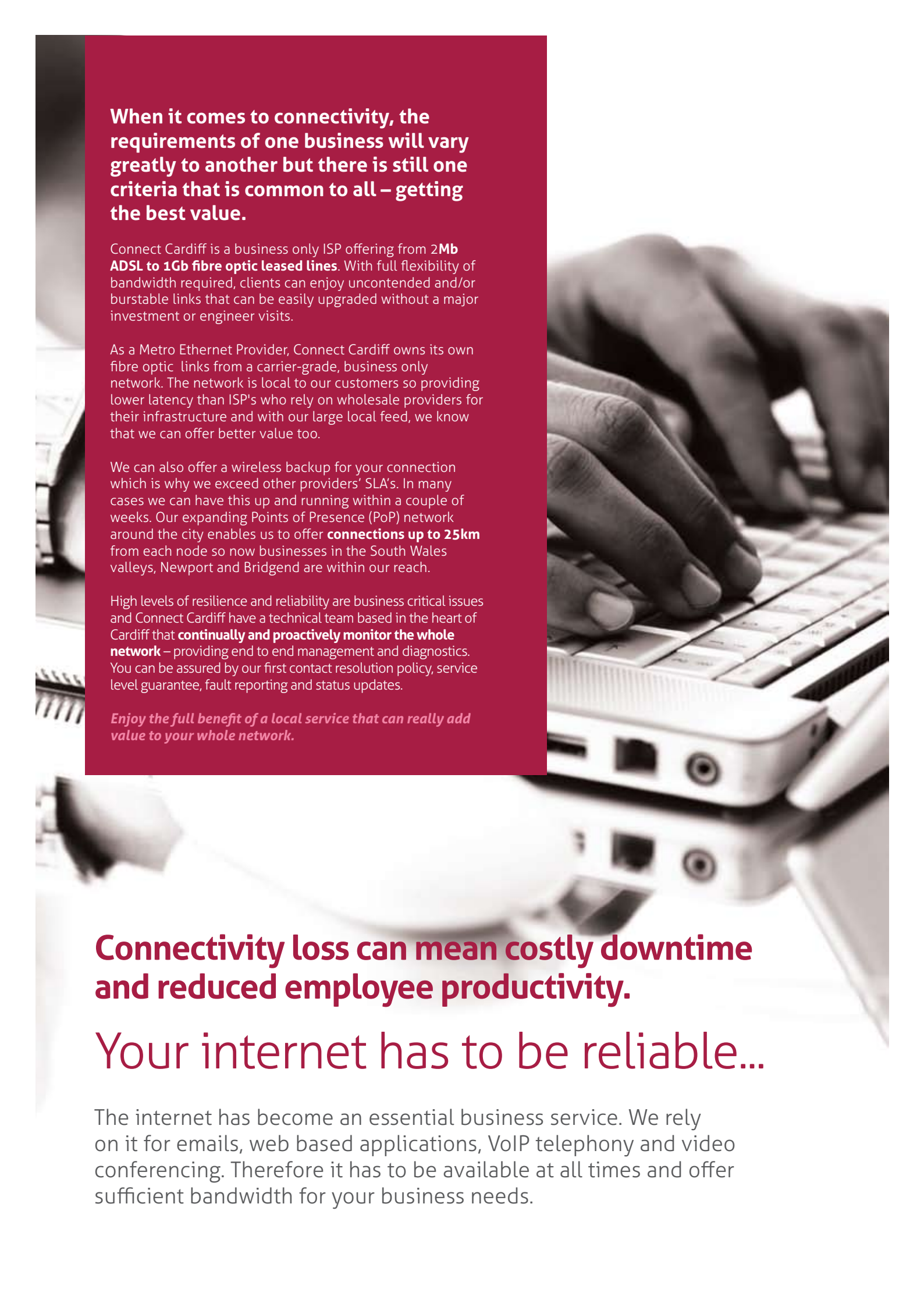
(DSL & Fibre Optic)



connect cardiff

Fast, reliable and  
affordable connectivity  
for your business

[connectcardiff.co.uk](http://connectcardiff.co.uk)



**When it comes to connectivity, the requirements of one business will vary greatly to another but there is still one criteria that is common to all – getting the best value.**

Connect Cardiff is a business only ISP offering from **2Mb ADSL to 1Gb fibre optic leased lines**. With full flexibility of bandwidth required, clients can enjoy uncontended and/or burstable links that can be easily upgraded without a major investment or engineer visits.

As a Metro Ethernet Provider, Connect Cardiff owns its own fibre optic links from a carrier-grade, business only network. The network is local to our customers so providing lower latency than ISP's who rely on wholesale providers for their infrastructure and with our large local feed, we know that we can offer better value too.

We can also offer a wireless backup for your connection which is why we exceed other providers' SLA's. In many cases we can have this up and running within a couple of weeks. Our expanding Points of Presence (PoP) network around the city enables us to offer **connections up to 25km** from each node so now businesses in the South Wales valleys, Newport and Bridgend are within our reach.

High levels of resilience and reliability are business critical issues and Connect Cardiff have a technical team based in the heart of Cardiff that **continually and proactively monitor the whole network** – providing end to end management and diagnostics. You can be assured by our first contact resolution policy, service level guarantee, fault reporting and status updates.

*Enjoy the full benefit of a local service that can really add value to your whole network.*

**Connectivity loss can mean costly downtime and reduced employee productivity.**

**Your internet has to be reliable...**

The internet has become an essential business service. We rely on it for emails, web based applications, VoIP telephony and video conferencing. Therefore it has to be available at all times and offer sufficient bandwidth for your business needs.

## What service do you need?

If you are looking for the best service for your business you'll be firstly trying to decide on which solution is right for you. With the cost of fibre lines falling, the best internet technology available, there are now cost effective solutions for bandwidth-hungry businesses of all sizes.

When we talk about flexibility, we really mean it. Ideal for the growing business or for those where larger connectivity is required at peak times, burstable links mean you pay a standard rate throughout the year and benefit from greater capability as you need it.

We also offer copper based DSL and bonded solutions. Talk to us about your business requirements and we'll find the best solutions for you.

## What is a metro ethernet provider?

The term derives from metropolitan areas e.g. cities that can be connected up by one provider. Connect Cardiff offers both fibre optic and microwave (wireless) technology stretching across the Cardiff area through the PoP network so we can deliver cost effective connectivity without reducing customer service.

That means our customers link straight in to our datacentre delivering a faster service and receiving the full bandwidth they pay for rather than going through an unbundled exchange.

As we completely control our own network we can offer full flexibility of the bandwidth required from 2Mb upwards and with our own Cardiff based engineers, installation, upgrades and any issues are dealt with efficiently and effectively.

## Managed networks

Through sister company and network specialist, Net Support UK, we can provide fully managed or hosted services for your business giving you a single point of contact for all your IT requirements.

## UK wide internet

Whilst we are a Cardiff based Metro Ethernet Provider, we work like most other ISP's and offer internet across the UK. Whether you have multiple sites/branches and want one UK provider or whether you are just looking for the best deal, Connect Cardiff can offer competitive pricing across Britain because we are not tied to one carrier to provide connectivity.

From 2Mb copper based DSL to complex private network structures requiring large fibre optic bandwidth, we can compare the services available in your area and provide you with the best price and service plan for your UK wide network.

## SIP trunking and VoIP

One of the many benefits of being part of the Tewdric group is the ability to converge the IT services for the best client solution. Communic8 offers VoIP and unified communication solutions that add value to your business. We can also provide the quality of service and prioritise the voice traffic to ensure a high quality service.

## Intelligent buildings

Connect Cardiff works closely with landlords of multi-tenant buildings and business parks to lay fibre or install a microwave antenna link that will provide enough internet feed for all their tenants' requirements.

Today internet connectivity is just as essential as services such as water and electricity but is more affordable and simpler to install when considered during the construction phase.

Plus it can give real competitive advantage in the current economic climate allowing landlords to offer internet services as part of the value-added package or simply high bandwidth feed that new tenants can connect to.

## What Connect Cardiff can do for you

- You'll find us cost effective with great customer service. You put one call in to us, and we'll do the rest.
- Through the PoP network we provide customers with better resilience and back up solutions through a different technology than your standard line meaning failover can happen without any negative effect on your business through loss of service.
- We always look to the future and aim to provide high bandwidth of feed to most areas so upgrading a link is no hassle.
- Our engineers know our full network and have great knowledge of the Cardiff area. They aim to resolve any issues (even if it requires a visit to a client's site) in only a few hours. We can offer 24/7 support with up to 100 % SLAs.
- The benefit of being part of the Tewdric group is that we can add any extra IT services that you may need providing a fully integrated solution should you require it.
- We have sophisticated and proactive 24/7 client monitoring. We'd be happy to show you our data centre and give you the opportunity to meet with the technical team that look after your network.



# Compare the Connect Cardiff service to your current provider

Choosing your local network can be just good business sense. We independently search all providers to an area for the best solution for your business.

**Call us to find out how our prices and service can beat the competition on 029 200 23 200**

## **Connect Cardiff Limited**

Unit N1, Cardiff Bay Business Centre,  
Lewis Road, Cardiff, CF24 5EL.

**Tel:** 029 200 23 200

**[www.connectcardiff.co.uk](http://www.connectcardiff.co.uk)**



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